



<https://majorwastedisposal.com/holiday-schedule/>Dear Resident,

Hello and welcome, we are extremely excited to be your new service provider. We are confident in the potential for a successful, long-term, relationship with you and the City of Willowick. Our team wanted to touch base with a few things prior to our first pickup, which will commence on 2/3/2025.

To ensure efficient service, please have all items to the curb by 6AM on your scheduled service day. We've coordinated with the city and Kimble, and your collection days will remain unchanged. To prepare for your upcoming service(s), we have started delivering your carts to your residence. This early delivery allows us to address any potential issues before the service begins. Your patience is appreciated as we undertake the significant task of delivering approximately 11,000 carts to city residents. We kindly ask that should any questions arise feel free to contact us at **(440)254-4929** or info@majorwastedisposal.com. Our operations manager will be in the city throughout this process to address any urgent issues. If you have not yet contacted us to choose your preferred level of service, we have defaulted you to the FULL-SERVICE option. Please contact us to adjust your services if needed.

You can expect to receive your first quarter bill on February 3rd.

For the safety of our employees, all bulk items that exceed the size of the cart (e.g., furniture, mattresses and all other cloth-like-items) must be securely wrapped in plastic. Refrigerators, freezers, and window air conditioning units must be properly drained of fluids and tagged by a service technician for safety reasons. We kindly request that you contact our office in advance to inform us of any bulk item disposals. This will allow us to ensure that proper handling instructions are communicated to our team.

The back side of this letter provides a RECYCLE RIGHT guide, outlining acceptable vs unacceptable items for your bin. Our drivers will be monitoring bins for contamination. If a recycle bin has unacceptable items, it will be tagged with a blue cart hanger indicating the contamination. There are instructions on the tag as to what items could have been placed in the wrong bin. We transport all collected recycling to an approved sorting facility for recovery and reuse. We strive to ensure the highest quality of recyclable materials to support a sustainable recycling program.

Holiday Schedule- Please visit <https://majorwastedisposal.com/holiday-schedule> to view holidays that will affect service days.

To stay up-to-date our social media accounts are:






Facebook – Major Waste Disposal Services

Instagram - @Major_Waste

Again, we are extremely excited to start as your new service provider.

Your trash collection team,
Major Waste Disposal Services Inc.

Holiday Schedule

	<p>New Year's Day – Wednesday January 1, 2025 No trash or recycling service on this day. Service will resume Thursday. Thursday + Friday Services will be one day behind</p>
	<p>Memorial Day – Monday May 27, 2024 No trash or recycling service on this day. Monday – Friday service will be delayed by one day.</p>
	<p>Independence Day – Thursday July 4, 2024 No trash or recycling service on this day. Service will resume on Friday. Thursday + Friday services will be delayed by one day.</p>
	<p>Labor Day – Monday September 2, 2024 No trash or recycling service on this day. Monday – Friday service will be delayed by one day.</p>
	<p>Thanksgiving Day – Thursday November 28, 2024 No trash or recycling service on this day. Thursday + Friday service will be delayed by one day.</p>

RECYCLE RIGHT

To learn more visit:
<https://majorwastedisposal.com/think-green/>



Plastic Bottles & Containers



Paper



Glass Bottles & Containers



Flattened Cardboard & Paperboard



Food & Beverage Cans



Do Not Include In Your Mixed Recycling Container



NO Food or Liquids



NO Foam Cups & Containers



NO Green Waste



NO Batteries

Check local drop-off programs for proper disposal



NO Loose Plastic Bags, Bagged Recyclables or Film

Empty recyclables directly into your bin.



NO Clothing, Furniture & Carpet